



Erato Seaside Hotel - Responsible Procurement Policy for Maintenance

10 March 2025

At Erato Seaside Hotel, we acknowledge the pivotal role that natural resources, water, and energy play in the foundation and growth of the tourism industry. To ensure our commitment to sustainability, the hotel management is dedicated to the following principles:

Continuous Compliance: We pledge to consistently enhance our procurement decisions, adhering to local, national, and European regulations as the minimum standard. Our aim is to minimize the environmental and social impacts associated with the products and services we procure.

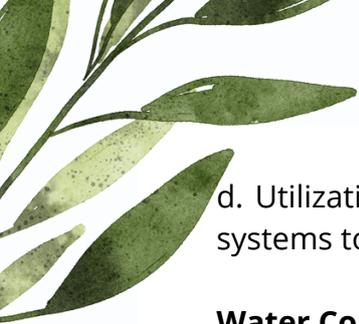
Sustainable Building Practices: When constructing or renovating buildings and spaces, we prioritize energy and noise reduction, health and personal safety, and environmental considerations. These include air emissions, energy and water efficiency, water quality, indoor air quality, wastewater control, prevention of Legionnaires' disease, and safe management of hazardous substances and waste.

Circularity and Material Durability: We embrace circularity principles to optimize the operational performance and longevity of materials and components used in hotel renovations. We actively seek reusable, recyclable, locally sourced, and site-appropriate products whenever feasible.

Supplier Responsibility: We select suppliers who promote health and safety, fair employment practices, and effective environmental impact management. Preferably, our suppliers possess certified environmental management systems such as EMAS, ISO14001, LEED, among others.

Energy Efficiency: We prioritize energy-saving and efficiency specifications, including:

- a. Adoption of low-energy light bulbs, such as high-efficiency LED lighting, coupled with energy-efficient lighting control systems like timers and motion/presence detectors and smart meters.
- b. Preference for appliances with EC Energy label performance ratings of "A" or "A+," as well as high-efficiency HVAC systems for heating, air conditioning, and ventilation.
- c. Incorporate renewable energy and energy-saving technologies, such as heat pumps, photovoltaics, and solar panels, into our buildings. Currently, 10% of our annual energy consumption is generated by our photovoltaic system.



d. Utilization of high-quality insulation for piping, ducting networks, and glazing systems to minimize heat loss or transfer to the environment.

Water Conservation: We prioritize water-saving specifications, including:

a. Selection of electrical appliances equipped with water-saving devices, such as dishwashers and laundry machines that consume minimal water during operation.

b. Installation of dual-flush toilet cisterns, mixer water taps, moisture sensors, flow restrictors, and aerators to ensure water systems are used only on demand.

c. Adherence to Travelife standards for the purchase of showerheads, guestrooms/public restroom taps, toilets, and urinals, with strict limits on water consumption.

d. Installation of meters for regular monitoring of water consumption.

Indoor Air Quality and Sustainable Materials: We consider standards for indoor air quality, hazardous substances, and construction materials, including:

a. Evaluation of Material Safety Data Sheets (MSDS) before purchasing any chemical products. Preference for water-soluble technology, hypo-allergenic products, or those certified with an eco-label.

b. Selection of paints and coatings that do not rely heavily on processed petrochemicals, or comply with recognized eco-labels.

c. Choice of systems and appliances using legal refrigerants that are less harmful to the ozone layer, avoiding ozone-depleting substances.

d. Avoidance of furniture and materials sourced from tropical forests (e.g., Amazon Forest) or made from endangered species or protected animals under the CITES international treaty.

e. Preference for ceramic tiles, stone, and linoleum due to their low environmental impact and minimal maintenance requirements. These materials also facilitate regulating the internal climate. Selection takes into account location and cleaning procedures.



f. Consideration of environmentally friendly disinfection treatments with salt chlorination for pool and spa water.

This policy statement will be reviewed and updated biennially to align with evolving practices and implementations, ensuring our commitment to sustainable procurement remains robust and effective.

APPROVED BY:

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